

**Program SAOs**  
**From the 2005-2006 Program Review (PrOF)**

**Facilities**

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| P-SAO 1: Facilities are designed and equipped to meet the needs of programs and services (maximize access and provide effective teaching/learning environment). |
| P-SAO 2: Facilities are accessible.   |
| P-SAO 3: Buildings and grounds are well maintained (clean, safe and sanitary).  |
| P-SAO 4: Work requests are completed in a manner that meets my needs (quality and timely-by due date).  |
| P-SAO 5: Maintenance staff are friendly, professional and responsive (Campus Custodians, Maintenance Techs and District Groundskeepers and other trades)        |
| P-SAO 6: Work request procedures are efficient and easy to follow.  |

