eLearning (Desire2Learn) Student Instructions

Cosumnes River College uses the Desire2Learn learning management system to support its web-enhanced, interactive televised, and online classes. To log on to this system, open your web browser and go to the following address:

http://d2l.losrios.edu

Be sure to click on the link provided for a System Check before you log in.

Username and Password

- Your username is the letter w followed by your Student ID#.
- Your password is your Los Rios unified password (the same as your eServices / Los Rios Gmail password). If you forget it, click on the link “Reset it here” to reset it online.

Email

- Your Los Rios Gmail address is your user account’s email address.
- Emails sent to your Los Rios Gmail account will not be automatically forwarded to any email address. You can change this option by logging in to Los Rios Gmail: http://apps.losrios.edu (instructions are linked from this page)

Tips for Using Desire2Learn

- On the My Home page, you will see a list of your courses using eLearning in the My Courses widget.
- Courses appear the day after you complete all enrollment transactions related to that class. If your course is not listed on your home page, check with your instructor.
- Click on a class name to view the homepage for that class.
- Use the links on the navigation bar at the top of the page to navigate inside a course.
- When you are done with Desire2Learn, click on the Logout link, which is part of the personalized menu on the minibar.

How to Get Help

- Your instructor can help you with course content and assignments.
- Online help is linked from the eLearning web site, both before and after you log in: http://d2lresources.losrios.edu. This help includes an orientation video as well as instructions on how to use each of the components your instructor may be using in your class.
- If you cannot find an answer online, you can contact the help desk from 7am to 6pm, Monday through Friday: 1.855.321.3232. Messages received during off hours will receive a response the following morning. You can also contact the help desk via email (lrohelp@losrios.edu). If you send an email, include your student ID number, your instructor’s name, the class name, and as much detailed information as possible about the problem you encountered.